### BEFORE THE FORUM

## FOR REDRESSAL OF CONSUMER GRIEVANCES

# IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27 th day of February 2018
In C. G. No: 265/2017-18/Kadapa Circle

#### Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance) Member (Technical)

Independent Member

Between

Sri. Jeelani Basha C/o. Late. Basheer Ahammad, D. No. 21/414-1, Khadar Hussain Masheed, Proddatur, Kadapa-Dist Complainant

AND

1. Assistant Accounts Officer/ERO/Proddatur

2. Assistant Engineer/O/Proddatur South

3. Assistant Divisional Engineer/O/Proddatur

4. Divisional Engineer/O/Proddatur

Respondents

## ORDER

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- During the Vidhut Adalat conducted at Proddatur on 14.12.2017 Sri. K. Jeelani Basha resident of D. No. 21/414-1 NA. Khadar Hussain Masid Proddatur presented a complaint before this Forum requesting to revise the erroneous bill issued against his domestic service No. 2223301050655.
- 2. The Respondents No.1 and 4 submitted their written replies separately but the contents are one and the same. The Respondents have informed that an amount of Rs. 29,852/- was withdrawn vide RJ No. 110/12-2017 by taking average units of 200 per month as per the recommendation of Respondent. No.1 due to meter dial jump and thus resolved the grievance.
- On perusal of the account copy of the said service connection it is evident that an amount of Rs. 29,852/- was withdrawn during 12/2017 and there are no arrear outstanding to end of Jan'2018.

DESPATCHED

C.G.No.265/2017-18 Kadapa Circle

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- 4. When the complainant was contacted over phone at 4.25. P.M. on 09.02.2018 by the secretary of the Forum, the complainant has conveyed his happiness in resolving his grievance.
- 5. Since grievance of the complainant has been resolved by the Respondents by withdrawing the fictitious demand and further the complainant himself has expressed his happiness, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 27th day of February 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member (Finance)

Member (Technical)

**Independent Member** 

Chairperson

Forwarded By Orders

Hame

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka

Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC 11-4-660, 4<sup>th</sup> Floor, Singareni Bhayan, Red Hill

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.